

## Warranty terms and conditions of CeoTronics AG

CeoTronics grants a warranty for the period from the purchase date stated in the offer or order confirmation under the following conditions:

A warranty claim only exists in the event of defects that occur due to material or manufacturing defects, not due to natural wear and tear (stress) and also not for hygiene items, batteries and consumables as well as defects caused by incorrect or improper handling, storage or transportation.

In the event of legitimate claims during the warranty period, the affected parts will be repaired or replaced free of charge, whereby CeoTronics is entitled to also supply follow-up or replacement products according to technical advancement or the availability of components. Further claims, in particular for compensation of any kind, are excluded. The warranty period is not extended by the warranty performance. In accordance with the warranty terms and conditions, CeoTronics grants a warranty of 1 year for repairs that CeoTronics has carried out, including replacement parts.

The warranty becomes void on improper handling of the product and interventions by persons and companies other than CeoTronics. This also applies to damage caused by incorrect connection or usage contrary to instructions or specifications.

The warranty does not cover transport damage, as this is to be complained about immediately.

The provisions of the German Product Liability Act and comparable foreign regulations remain unaffected, where indispensable.

We reserve the right to make technical alterations that are for the purpose of technical advancement or are required because components are not available.

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